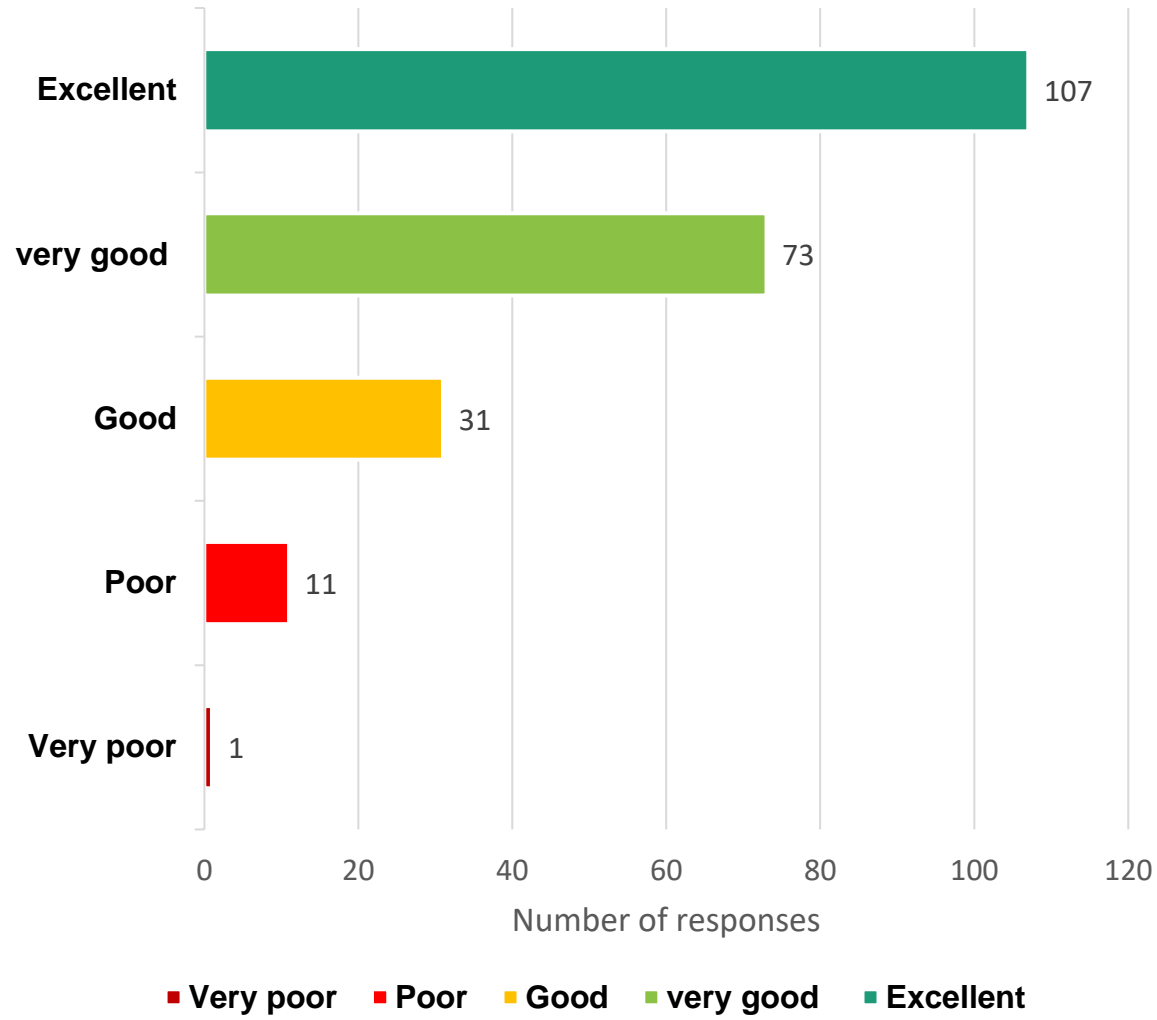


## Our Latest Friends and Family test feedback (June 2024)



### Positive Feedback

- Very helpful and polite staff
- Receptionists – first class, polite, helpful and charming

### Opportunities for improvement

- Check in machine not working