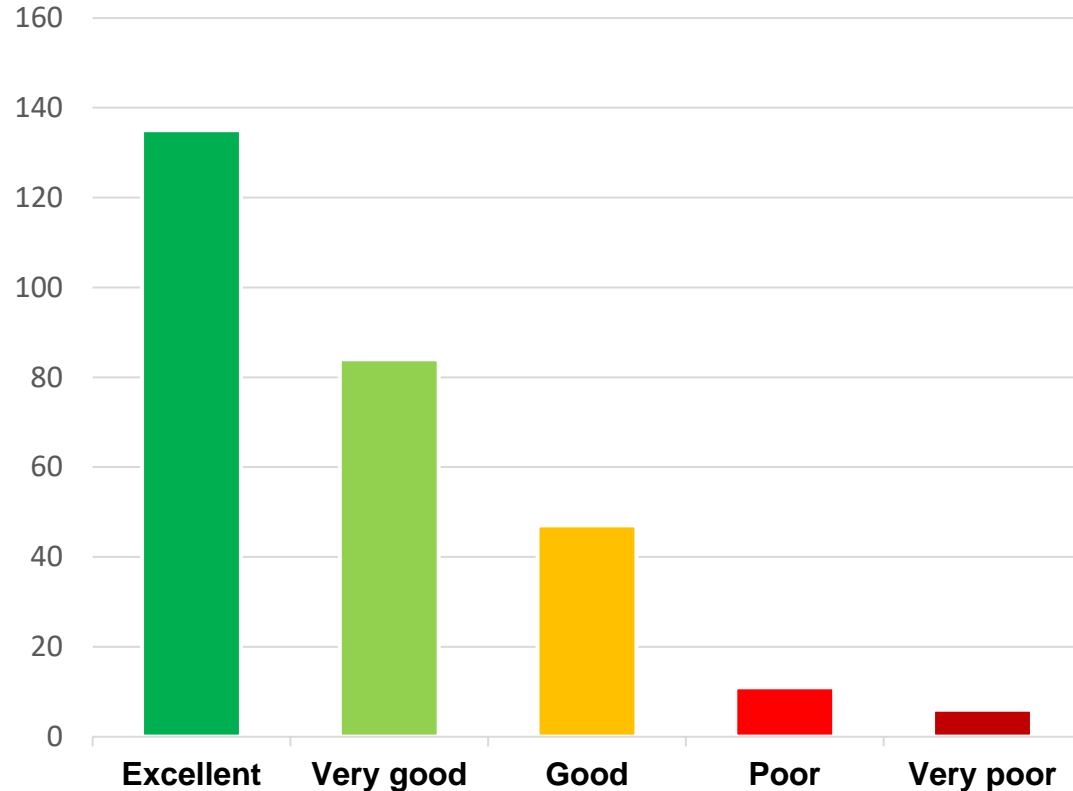


Friends and Family Test Feedback – May 2024



Positive Feedback

- Very happy with the upgrade to the practice, much more presentable
- Reception team are very helpful

Opportunities for improvement

- Appointment system – would like to be able to book up to 12 weeks ahead with the Nurses/HCAs