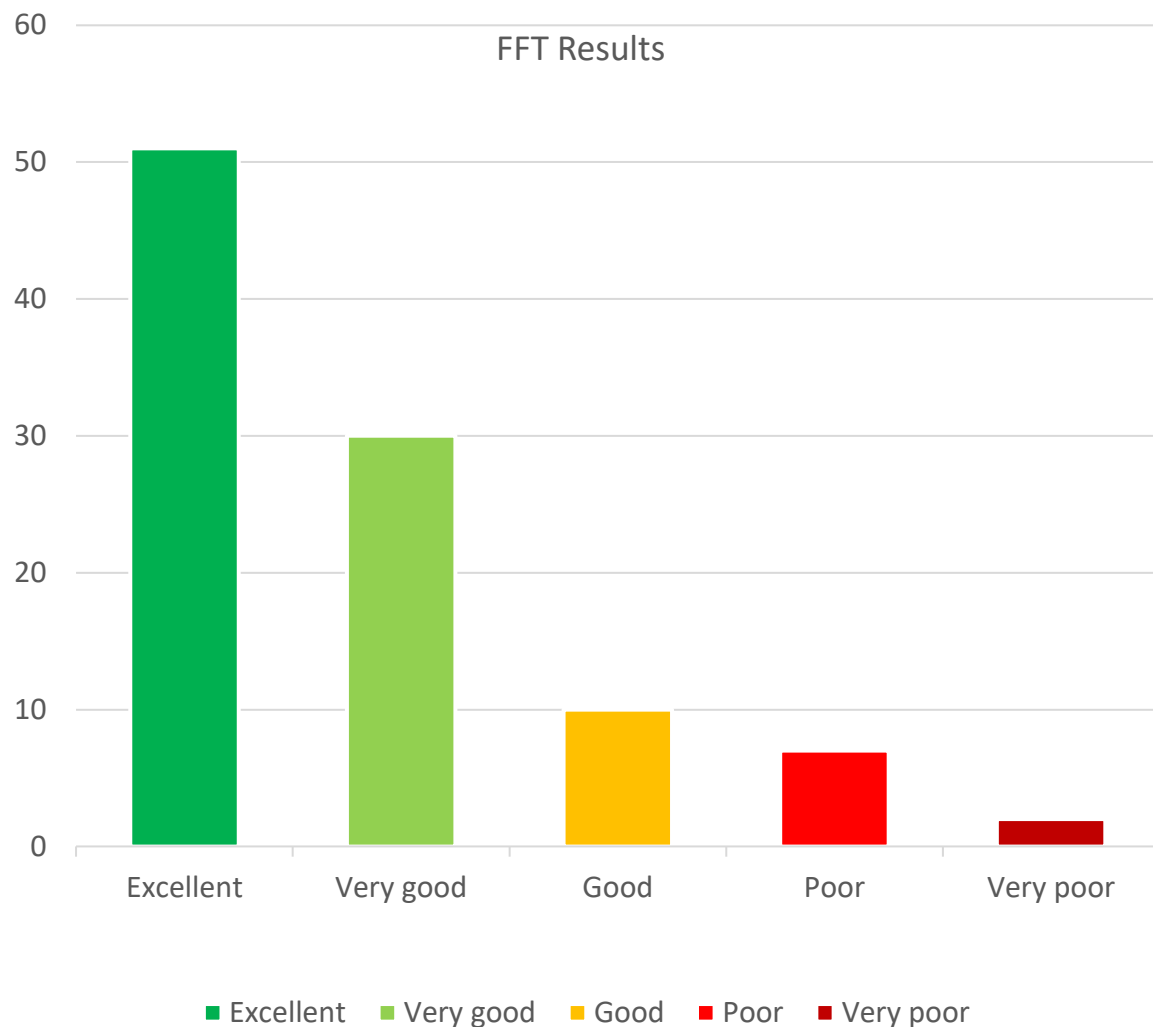


Friends and Family Test Feedback – February 2024



Positive Feedback

- Polite and prompt service
- Great doctor. Friendly, helpful and informative

Opportunities for improvement

- Telephone system – length of time it takes to get through to book appointments