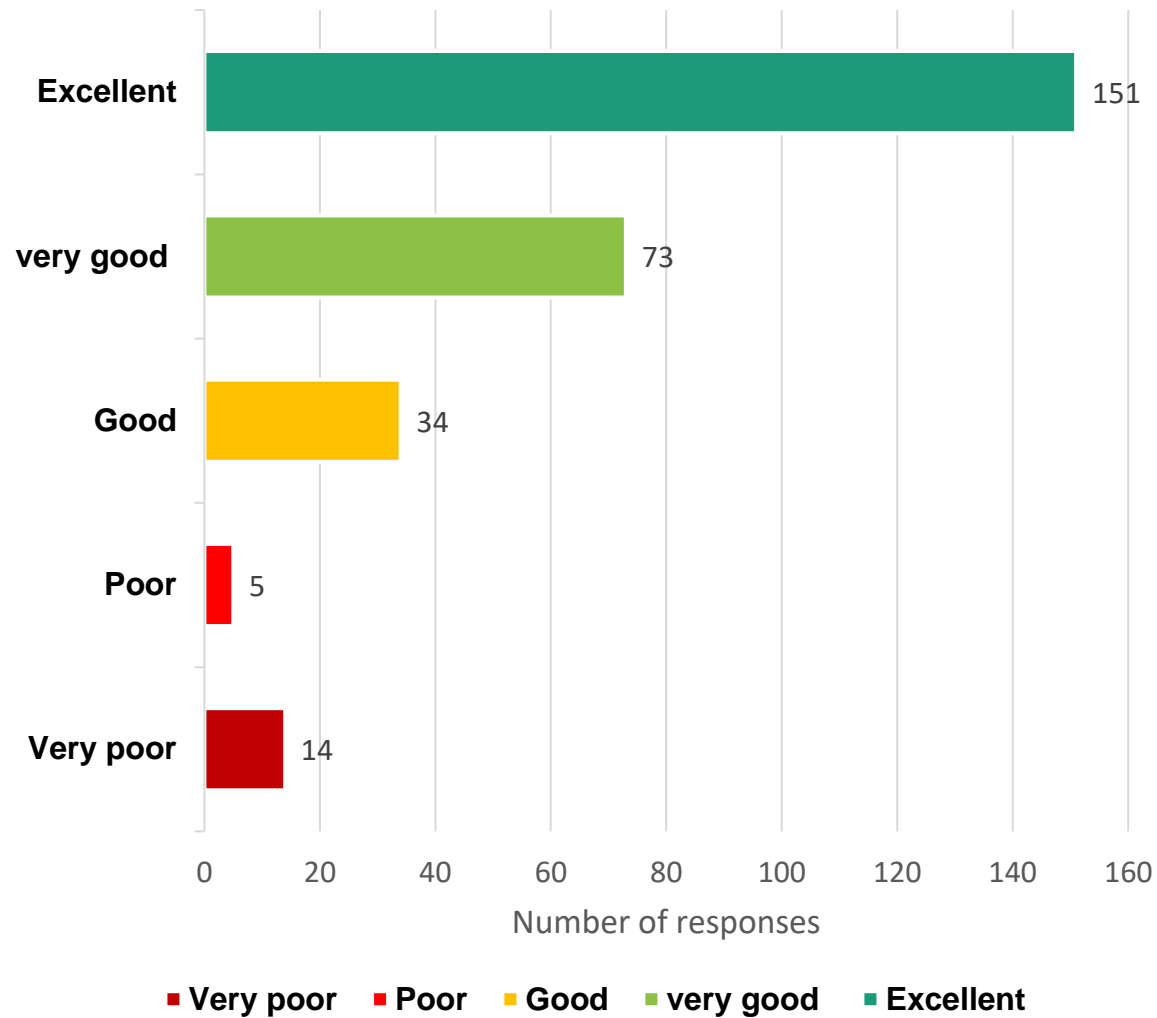


## Our Latest Friends and Family test feedback (January 2025)



### Positive Feedback

- On time and made to feel at ease
- The service is prompt, reliable and efficient
- Receptionist excellent and helpful

### Opportunities for improvement

- Communication towards patients could be better