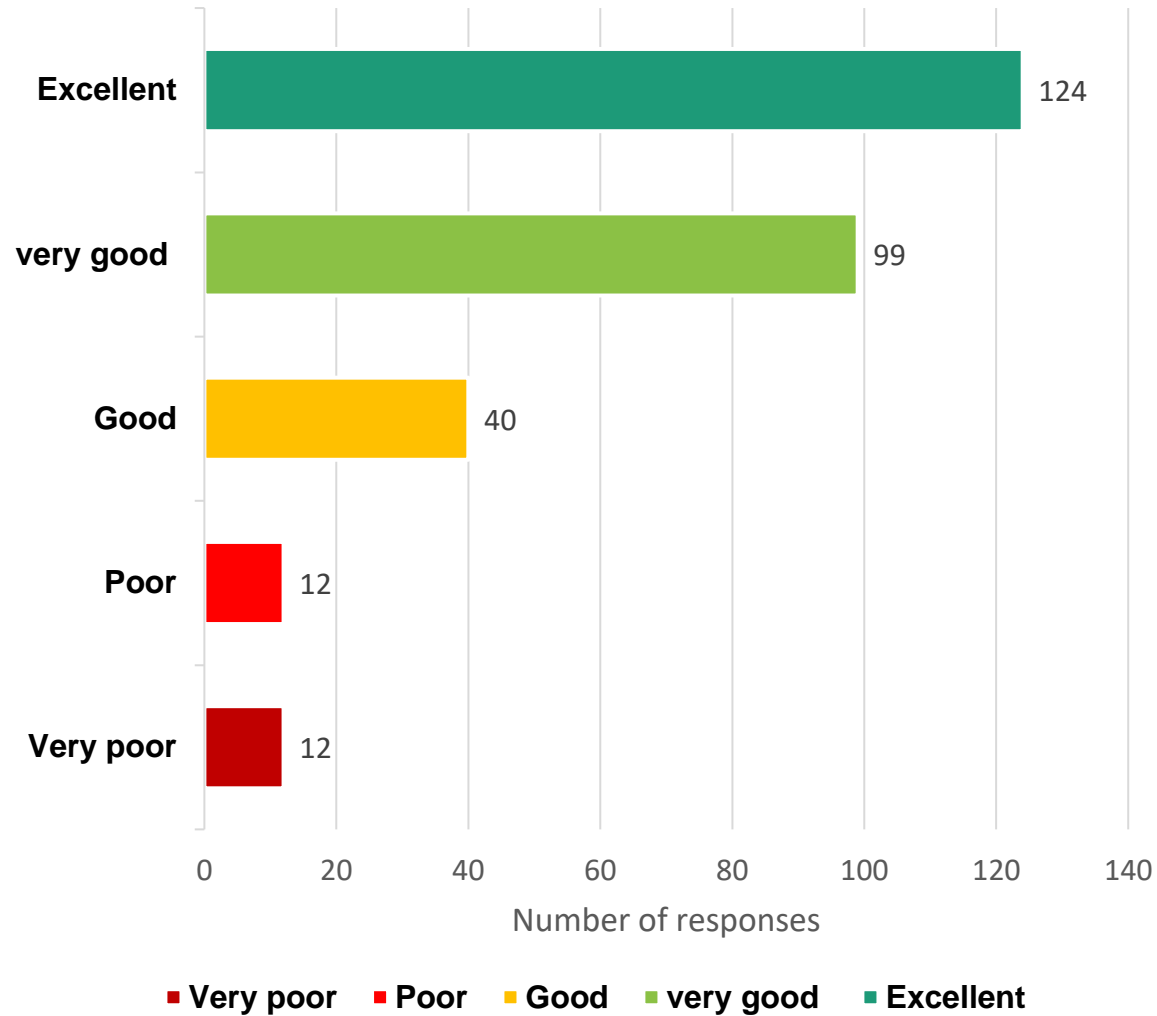


Our Latest Friends and Family test feedback (August 2024)



Positive Feedback

- On time and professional
- Receptionist bent over backwards to help
- Friendly and professional

Opportunities for improvement

- Length of time to get through on phones